

## **Rural Broadband Internet Service Comparison**

	airCloud HOME	airCloud SOHO	WildBlue PRO	HughesNet Elite+
Monthly Fee	\$59.00	\$99.00	\$79.00	\$119.00
Startup Cost	\$199.00 install + 1st mo prorate	\$199.00 install + 1st mo prorate	\$149.00 + 5.95/mo lease	\$399.00
Contract Term	1 year	1 year	2 years	2 years
Download Speed	500kbps / 3MB Burst <sup>1</sup>	750kbps / 6MB Burst <sup>1</sup>	Up to 1.5Mbps	3.0 Mbps
Upload speed	250kbps / 1MB Burst <sup>1</sup>	500kbps / 3MB Burst <sup>1</sup>	Up to 256kbps	300kbps
Data Transfer Limits	50GB/month	100GB/month	17GB x 5GB per month*	500MB/day *
Email Addresses	Gmail/Other	Gmail/Other	10	10
IP Address Type/Qty	Static/1	Static/1	Dynamic/1	Dynamic/1
Tech Support	24x7	24x7	24x7	24x7
Equipment Warranty	Included in Service	Included in Service	2 years	2 years
Average Latency	<40ms	<40ms	600-1200ms	600-1200ms
Supports VPN/Remote Desktop	Yes	Yes	Extremely Limited	Extremely Limited
Supports VolP	Yes	Yes	No	No
Performance Notes	<40ms latency equal to or better than landline	<40ms latency equal to or better than landline	High Latency results in slow page loads, poor gaming and other service performance	High Latency results in slow page loads, poor gaming and other service performance
Installation Notes	<5 Days Lead Time Line of Sight Required Target Tower @ 20 miles max	<5 Days Lead Time Line of Sight Required Target Tower @ 20 miles max	Up to 15 Days Lead Time Line of Sight Required Satellite @ 28,000 miles	Up to 15 Days Lead Time Line of Sight Required Satellite @ 28,000 miles
Weather Notes	Not affected by weather	Not affected by weather	Rain fade similar to Satellite TV Solar Activity	Rain fade similar to Satellite TV Solar Activity
Other Costs	Router - \$40.00 - \$200.00 Inside Wiring - \$100.00/hr Network and WiFi hardware	Router - \$40.00 - \$200.00 Inside Wiring - \$100.00/hr Network and WiFi hardware	Inside Wiring Network and WiFi hardware	Inside Wiring Network and WiFi hardware

Comparison between similar services and speeds

\*Review Fair Access Policies for Satellite

<sup>1</sup> Burst will allow xMegabytes of data transfer at the max data rate of the radio - typically up to 3Mbps down x 2Mbps up